

30-YEAR WARRANTY

The quality of TALOS copper tubes is assured with the application of a Quality Management System, which is audited and certified in conformance to the international quality standard ISO9001:2008. The top quality of TALOS copper tubes and their high standard is based on a sixty-year production experience, the technical know-how the modern production facilities, as well as to Halcor's qualified and skilled human resources.

The warranty covers TALOS plain copper tubes as well as covered (sheathed) copper tubes manufactured and properly marked by Halcor S.A. The warranty is valid for **30 years** from the date of manufacture and **covers the use of TALOS copper tubes in sanitary, heating and gas installations for direct damages due to:**

1. Tube manufacturing defects
2. Deviations from applicable product standards (at the time of tube manufacture).

THE GUARANTEE COVERS:

1. **Copper tube replacement expenses, for those tubes proven defective,**
2. **Encountered expenses for: tube re-installation, including screening of pipes under the wall-plaster, repairs on damaged walls, and repairs on floors.**



THIS GUARANTEE IS SUBJECT TO THE FOLLOWING TERMS AND CONDITIONS:

1. The tubes were installed according to the best available technical practice, as well as to the technical regulations applicable at the time of construction.
2. The applicable regulations were employed, as well as, the available technical practices and instructions in the period between the completion of the installation until its full scale operation.
3. The installer/user, upon the detection of any damage, is obliged to take all necessary actions to minimize or avoid the spread of the damage.
4. The installer/user is obliged to notify HALCOR's sales department, at the soonest possible time, whenever becomes aware of the damage.
5. The installer/user is obliged to put at HALCOR's disposal all the necessary information for the examination of the damage. The parts of TALOS tubes considered defective should be maintained intact and be available for inspection until the case is settled.
6. The quality of the water fed into the distribution (plumbing) system should conform to the European Directives and Regulations applicable for drinking water (EC Directive 98/83/3-11-98 Drinking water for Human consumption), as well as to the limitations sited on DIN 50930-6:2001-08.
7. HALCOR reserves the right to void any warranty obligation in case of a) improper use of product, b) failure to comply with installation instructions, c) installation by non-qualified professionals, d) abnormal operating conditions of service, e) usage of non-compliant 3rd party parts, f) normal wear and tear.
8. HALCOR S.A. shall not be liable for any indirect damages including, but not limited to, incidental or consequential damages for lost profits, lost sales, injury to person or property
9. All disputes arisen out of or in connection with the present shall be governed by the Greek law and they shall be referred exclusively to the courts of Athens, Greece.